GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:35
ANSWERED ON:16.11.2016
Growth of India Post
Adhikari Shri Sisir Kumar

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the express mail service of India Posts has doubled its revenue during the last three years;

(b) if so, the details thereof;

(c) the steps taken to maintain and augment the growth of business of India Posts;

(d) whether the Government proposes to increase the limit of single/joint deposits scheme in Monthly Income Plan to develop the business growth of India Posts; and

(e) if so, the details thereof and the action taken in this regard?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) & (b) Department of Posts provides the services of Speed Post, Express Parcel and Business Parcel for express delivery of letters and parcels. Revenue performance of Speed Post and Express/Business Parcel during the last three years is given at Annexure 'A'.

(c) Following steps have been taken to maintain and augment the growth of business of Department of Posts:

â€¢ The Parcel booking and handling facilities have been upgraded to cater to the increasing eCommerce market.
â€¢ Parcel handling capacity has been augmented by establishment of 57 integrated Parcel Processing Centres and mechanising the pickup/delivery of parcels.
â€¢ Cash - on - Delivery facility especially for e-commerce companies has been provided as a value addition to the Speed Post and Express/Business Parcel.
â€¢ Online Track and Trace system for Speed Post has been strengthened. In addition to the website of the Department of Posts (www.indiapost.gov.in), the status of an article can also be tracked through an android based mobile application.

â€¢ The facility of Short Messaging Service (SMS) has been provided for giving the delivery status of an article.
â€¢ National Account facility has been introduced under Speed Post and Express/ Business Parcel for contractual customers.
â€¢ Provision has been made for packaging, shrink-wrap facilities, secure plastic seals at selected locations.
â€¢ Application Programme Interface (API) has been provided to the contractual customers for real time information.
â€¢ Same day/ next day delivery of eCommerce articles in select cities has been started.
â€¢ Railway tickets are being sold through post offices under an agreement signed with the Ministry of Railways. Presently this service is available in 343 post offices across India.
â€¢ Government of India has introduced Sovereign Gold Bond scheme (SGB) in the Union Budget 2015-16. During the six tranches issued in last and current financial year, 96215 Sovereign Gold Bond applications for Rs.81.40 crore were collected through Post Offices across the country.
â€¢ Department has started distribution of Gangajal sourced from Gangotri and Rishikesh through Post Offices as well as online through 'ePost Office'.
â€¢ Philately stamps are also sold online through 'ePost office'.
â€¢ Department of Posts in association with Ministry of Agriculture has started distribution of high yielding seeds and dissemination of information on new farm technologies to farmers through the village Post Offices in 14 states.
â€¢ Tie ups have been made with Railway Recruitment Boards, CBSE and various universities/institutions etc for collection of their examination fee through Post Offices.
â€¢ Information technology based Core Insurance Solution has been implemented for Postal Life Insurance and Rural Postal life Insurance leading to customer friendly initiatives such as online premium payment, SMS alerts for premium due etc.

(d) & (e) As of now, there is no proposal under the consideration of the Government for increasing the limit of deposit for single/joint account under the Post Office Monthly Income Scheme.

Annexure-A

Information of revenue Generated by Speed Post, Express /Business Parcel for last three years

<pre>
Speed Post Express/Business Parcel
Year Revenue (Rs. In crore) Percentage growth in revenue Revenue (Rs. In crore) Percentage growth in revenue
2013-14 1372.21 8.78 % 77.63 -1.57 %
2014-15 1495.21 8.96 % 112.47 44.88 %
2015-16 1605.25 7.04 % 149.00 33.32 %
</pre>

****